

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Request to Associate Applications With  
Customer No. 52246

Mail Stop EBC  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450

Dear Sir:

Please associate correspondence for all applications listed on the attached spreadsheet with Customer No. 52246.


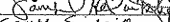
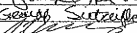
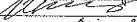
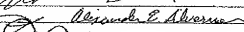
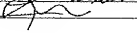
For each application listed on the spreadsheet, I am:

- ☐ The Inventor and there is no registered patent attorney or agent of record.  
☒ An Attorney, Agent of Record or person granted Limited Recognition.

Please associate all the applications listed on the attached spreadsheet and the correspondence address with Customer No. 52246

For each application listed on the attached spreadsheet, I am:

- ☐ The Inventor and there is no registered patent attorney or agent of record.  
☒ An Attorney, Agent of Record or person granted Limited Recognition.

| Printed Name    | Signature   | Registration Number |
|-----------------|---|---------------------|
| Tom Restaino    |    | 33,444              |
| Sam Dvoretzky   |    | 27,873              |
| Geoff Sutcliffe |    | 36,348              |
| Umesh Desai     |    | 36,380              |
| Alex Silverman  |   | 37,940              |
| Robert Evora    |  | 47,356              |
|                 |   |                     |
|                 |   |                     |
|                 |   |                     |

Note: Signatures of (1) all of the applicants or, if deceased, their legal representative(s), or (2) a registered patent attorney, agent of record or person granted Limited Recognition in each of the applications or patents listed on the spreadsheet are required.

Date: Jan. 2010

Telephone No. 678-325-6601

| Docket No. | Application No. | Application Date | Title  |
|------------|-----------------|------------------|--|
| 2008-1727  | 12/609167       | 30-Oct-08        | Method, Computer Readable Medium and Apparatus for Providing Different Services to Different Users of an Aggregate Endpoint... |
| 2009-0078  | 12/481514       | 9-Jun-09         | Method, Computer Program Product, and Apparatus for Providing an Observer Device With...                                       |
| 00142      | 10/029800       | 31-Dec-01        | System and Method for Documenting Delays   |
| 00338      | 09/849971       | 8-May-01         | Call Waiting Priority Alert  |
| 00338 CON  | 11/613191       | 20-Dec-06        | Call Waiting Priority Alert  |
| 00338 CON1 | 12/576114       | 8-Oct-09         | Call Waiting Priority Alert  |
| 01105      | 10/173594       | 19-Jun-02        | System and Method for Managing Network...  |
| 01150 CON  | 11/693917       | 30-Mar-07        | System and Method for Managing Network...  |
| 01115      | 10/082864       | 26-Feb-02        | System and Method for Reliably Purging a Fault Server  |
| 01115 CON  | 11/613194       | 20-Dec-06        | System and Method for Reliably Purging a Fault Server  |
| 50201      | 11/315759       | 19-Dec-05        | Presentation of Network-Accessible Marketable Information Within a Web Page  |
| 50081      | 11/314982       | 21-Dec-05        | Operations Switches and Systems for Providing Operations Service for Networks  |
| 01321 CON  | 11/296738       | 7-Dec-05         | System and Method for Real-time Applications Modification  |
| 50202      | 11/315760       | 19-Dec-05        | Podcasting Having Inserted Content Distinct From the Podcast Content   |
| 2007-1714  | 12/341435       | 22-Dec-08        | Disk Drive Array Synchronization Via Short-Range RF Signaling  |
| 2007-1530  | 12/659758       | 15-Sep-09        | Method, Computer Program Product, and Apparatus for Comparing Traffic Pattern Models...  |
| 00049 CON  | 11/868962       | 9-Oct-07         | Method and System for Server-Based Error Processing in Support of Legacy-Based Usage and Billing Systems                       |
| 60406      | 11/861583       | 26-Sep-07        | Methods and Systems for Maintaining Diversity for Telecommunications Services  |
| 060280 CON | 12/625370       | 24-Nov-09        | Context-Detected Auto-Mode Switching   |
| 60280      | 11/611434       | 15-Dec-06        | Context-Detected Auto-Mode Switching   |
| 02235      | 10/229765       | 28-Aug-02        | Systems and Methods for Delivery of Communications in a Preferred Delivery Mode  |
| 02220 CON  | 11/615864       | 22-Dec-06        | NIMS Corba Listener for EMS Signals  |

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|------------|-----------|--|-----------|---|
| 30772      | 10/889349 |  |           | Systems and Methods for Dynamically Adjusting QOS Parameters  |
| 50166      | 11/440659 |  | 12-Jul-04 | Control of Traffic Flow by Sensing Traffic States   |
| 50325      | 11/610915 |  | 4-Dec-08  | Physical Address Verification Within Electronic Documents   |
| 50003      | 11/141460 |  | 31-May-05 | Transmission of Electronic Packets of Information of Varying Priorities Over Network Transports...  |
| 30572      | 11/098094 |  | 4-Apr-05  | Devices and Methods for Monitoring Distributed Services Containers for Transporting Data From a First Physical Location to a Second Physical Location |
| 70188      | 11/947096 |  | 29-Nov-07 | Providing a Quality of Service for Various Classes of Service for Transfer of Electronic Data Packets   |
| 50113      | 11/287961 |  | 28-Nov-05 | Devices and Computer Readable Media for Providing Quality of Service Indicators   |
| 60496      | 11/843954 |  | 23-Aug-07 | System and Method for Analyzing SS6 TCAP Messages   |
| 2094       | 10/298803 |  | 19-Nov-02 | System and Method for Interfacing With a System Monitor   |
| 01169 CON1 | 12/199967 |  | 28-Aug-08 | Method, Computer Program Product, and Apparatus for Deriving Intelligence From Format Change Requests   |
| 2009-0155  | 12/625232 |  | 24-Nov-08 | Ambient Noise Cancellation for Voice Communications   |
| 01405 CON1 | 12/246348 |  | 6-Oct-08  | Distributed Access Control and Authentication   |
| 60277      | 11/611345 |  | 15-Dec-06 | A Device, System and Method for Recording Personal Encounter History  |
| 60367      | 11/611475 |  | 15-Dec-06 | Method and System for Creating and Using a Location Safety Indicator  |
| 60388      | 11/611517 |  | 15-Dec-06 | Remote Network Element Testing in a Broadband Communications Network  |
| 60208      | 11/679066 |  | 26-Feb-07 | Methods of Completing Electronic Forms Relating to Interactions With Customers By Carrying Over Call Back Numbers Between Forms                       |
| 60437      | 11/860532 |  | 24-Sep-07 | Communication Devices That Utilize Various Communication Networks to Satisfy Communication Needs of Device Applications                               |
| 60475      | 11/845761 |  | 27-Aug-07 | Methods and Systems for Handling Interactions Relating to Customer Accounts Based on a Status of Existing Trouble Tickets                             |
| 60400      | 11/855132 |  | 13-Sep-07 |   |

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|------------|-----------|--|--|-----------|
| 01196 CON1 | 12/423649 |  | Minimal Decoding Method for Spatially Multiplexing Digital Video Pictures  | 14-Apr-08 |
| 70149      | 11/928952 |  | Conversion of Data From a First File Type to a Second File Type for Use by a Telecommunications Equipment Inventory System           | 30-Oct-07 |
| 02130 CON  | 12/625415 |  | Systems and Methods for Providing Critical Information Based on Profile Data   | 24-Nov-09 |
| 2310       | 10/179332 |  | Systems and Methods for Providing Critical Information Based on Profile Data   | 24-Jun-02 |
| 70187      | 12/021697 |  | Packetized Power   | 29-Jan-08 |
| 70183      | 11/862489 |  | Multi-Touch Interfaces for User Authentication, Partitioning, and External Device Control  | 27-Sep-07 |
| 70166      | 11/955386 |  | Devices and Computer Readable Media for Use With Devices Having Audio Output Within a Spatially Controlled Output Beam               | 12-Dec-07 |
| 70048      | 11/840248 |  | Systems and Methods for Localizing a Network Storage Utilizing One Telephone Account to Complete Calls Made From a Different Account | 17-Aug-07 |
| 50405      | 11/430072 |  | System and Method for Providing a Communications Service in Distributed Computing Environment  | 8-May-06  |
| 02273 CON  | 12/651068 |  | System and Method for Providing a Communications Service in Distributed Computing Environment  | 31-Dec-09 |
| 2273       | 10/231258 |  | System and Method for Providing a Communications Service in Distributed Computing Environment  | 30-Aug-02 |
| 01218 CON1 | 11/637228 |  | Program Restart and Commercial Ending Notification Method and System   | 11-Dec-06 |
| 1455       | 10/171693 |  | System and Method for Dynamically Capturing Digital Images From Image Capture Devices  | 17-Jun-02 |
| 1435       | 10/161755 |  | Systems and Methods for Ordering, Billing, and Provisioning a Service  | 4-Jun-02  |
| 02189 CON1 | 12/178778 |  | Systems and Methods for Providing Real-Time Conversation Using Disparate Communication Devices                                       | 24-Jul-08 |
| 40319      | 10/976136 |  | Methods and Systems for Accessing Information Across a Network   | 28-Oct-04 |
| 70287      | 11/956935 |  | Providing Access Control List Management   | 14-Dec-07 |
| 2008-2003  | 12/625146 |  | Method, System, and Computer Program Product, for Correlating Special Service Impacting Events                                       | 24-Nov-09 |
| 30184      | 10/698060 |  | Business Enterprise Backup and Recovery System and Method  | 29-Dec-09 |

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|------------------|-----------|--|-----------|--|
| 99175            | 09/418824 |  | 15-Oct-99 | Product Packaging Software   |
| 2008-1611        | 12/332227 |  | 10-Dec-08 | Markup Language Stream Compression Using a Data Stack  |
| 00031 CON2       | 12/648424 |  | 29-Dec-09 | Location Blocking Service for Wireless Networks  |
| 2005-0476        | 11/413193 |  | 28-Apr-06 | Image Data Collection From Mobile Vehicles With Computer, GPS, and IP-Based Communication                      |
| C03-0070-0001 C1 | 12/244533 |  | 2-Oct-08  | Systems and Methods for Automatic Forwarding in a Wireless Mobile Device                                       |
| 2242             | 10/607895 |  | 27-Jun-03 | System and Method for Cross-Platform Computer Access   |
| 2510             | 10/738370 |  | 15-Dec-03 | Methods and Systems of Span Design   |
| 99010            | 09/383145 |  | 26-Aug-99 | Method and System for Preserving Service Node Resources and Reducing Clipping Effect                           |
| 40234            | 11/218010 |  | 1-Sep-05  | Systems and Methods for Providing a Telecommunications Extension Service for Multiple Telecommunications Units |
| 040234 CON       | 12/623047 |  | 20-Nov-09 | Systems and Methods for Providing a Telecommunications Extension Service for Multiple Telecommunications Units |